

Volunteer Stewards

Epsom Playhouse is fortunate to have a team of 43 stewards. The stewards are an integral part of the Epsom Playhouse team, offering a community based arts theatre for Epsom and Ewell.

Duties

- Act as the frontline, friendly service for theatre patrons
- Assist with the safe evacuation of all patrons in the instance of fire or any other emergency situation
- Provide assistance, if required, to customers with specific access requirements
- Check tickets and assist customers to their seats
- Sell Ice-creams
- Sell programmes/merchandise, where necessary, on behalf of the Playhouse or visiting company
- Deal with audience related enquires
- Ensure patrons adhere to the 'No Photography' rule whilst in the auditorium
- Are generally vigilant at all times, with regard to health and safety of patrons and alert the Duty Manager of any problems quickly and clearly
- Help with Marketing - handing out flyers at the end of shows and other promotional activities, for example, coming in during the day to stuff envelopes for a mail shot to promote future productions.